



Healthy Canteens Ordering Procedure



Online Ordering – By FlexiSchools App or Online FlexiSchools.com.au

At Wentworthville PS lunch is the first break of the day.

Select Recess for morning tea – To be collected by your child from the canteen at 2nd break

Select Lunch for the main break- this will go into Class baskets and to your child's class for teachers to hand out.

Future Orders - Order the night before, or days, even weeks in advance.

If your child doesn't attend school that day cancel in the App or

SMS Healthy Canteens 0405 219 242 before 9am

The FlexiSchools system does not allow us to search by Order Number so please leave:

The School your Child attends (we operate at more than 1 School)

Your Child's Name

Your Child's Class

Please cancel today's order

*We are unable to move the order to a different day

-Funds are returned to your FlexiSchools account within 24hrs

- Future orders are not affected when FlexiSchools has systems failures or lock outs, the order is already secured.
We highly recommend ordering at least the night before for this reason.

On The Day Order – Same day orders close at 9am

Late On The Day Orders – (New Service) A reduced menu is available; this menu closes at 10:15am. We are unable to offer our most popular items on this menu.

These orders will be supplied at the Second break and will need to be collected from the canteen by your child.

After Late Menu Closure

We will provide an emergency lunch of a Vegemite /Jam / Cheese Sandwich, a piece of Fruit & Bottle of Water.

This can be processed by calling Healthy Canteens 0405 219 242 with your Credit Card details.

Over the Counter Orders

Are still accepted every morning before school, we only accept cash.

Orders left in the drop box needing change will have the change sent in the bag. We recommend sending correct money when never possible.

Recess Orders

Please tell your child when you order recess for them, they need to come to the front of the canteen line to collect it.

Items Not Sent in Class baskets.

If you order any of the following items, please ask your child to come to the canteen with their lunch bag to collect, we will have these items waiting for them.

Cup of Noodles

Jelly

Ice Blocks

Frozen Juice Cups.

Students come to the front of the Express Line to collect these items; they do not line up with students who are purchasing.